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S&H Form: (2/01)

**RESPONSE UNDER 37 CFR 1.116  
EXPEDITED PROCEDURE  
EXAMINING GROUP 3627**  
Docket No.: 1330.1010

**RECEIVED**

JAN 28 2003

**GROUP 3600**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re the Application of:

Laurence HONARVAR

Serial No. 09/216,985

Group Art Unit: 3627

Confirmation No. 8897

Filed: December 21, 1998

Examiner: M.A. Cuff

For: **SIMULTANEOUS CUSTOMER/ACCOUNT STRATEGY EXECUTION IN A DECISION  
MANAGEMENT SYSTEM**

**AMENDMENT AFTER FINAL REJECTION**

Assistant Commissioner for Patents  
Washington, D.C. 20231

Attention: **BOX AF**

Sir:

This is in response to the Office Action mailed January 3, 2003, and having a period for response set to expire on April 3, 2003.

Reconsideration of the claims is respectfully requested. The following remarks are respectfully submitted.

**IN THE CLAIMS:**

Please AMEND the claim as indicated below:

For the convenience of the Examiner, all the pending claims are reproduced below, in their current form, whether or not the claims are amended herein.

- 01 SEP 11 2003
1. (FOUR TIMES AMENDED) A computer-implemented decision management process for evaluating a customer of an organization having more than one account, comprising:  
loading all customer and account data required for evaluating the customer and